



# Xerox® VersaLink® C500 Color Printer

VersaLink C500 Color Printers are built on Xerox® ConnectKey® Technology. For more information, go to [www.connectkey.com](http://www.connectkey.com).

System Specifications	VersaLink C500/N	VersaLink C500/DN
<b>One-sided Speed</b> 8.5 x 11 in. A4 / 210 x 297 mm 8.5 x 14 in. / 216 x 356 mm	Up to 45 ppm color and black-and-white Up to 43 ppm color and black-and-white Up to 37 ppm color and black-and-white	
<b>Two-sided Speed</b> 8.5 x 11 in. A4 / 210 x 297 mm 8.5 x 14 in. / 216 x 356 mm	NA	Up to 44 ppm color and black-and-white Up to 42 ppm color and black-and-white Up to 22 ppm color and black-and-white
<b>Monthly Duty Cycle<sup>1</sup></b>	Up to 120,000 pages / month <sup>1</sup>	
<b>Recommended Average Monthly Print Volume<sup>2</sup></b>	Up to 8,000 pages	
<b>Hard Drive</b>	Optional 320 GB HDD	
<b>Processor</b>	1.05 GHz	
<b>Memory</b>	2 GB	
<b>Connectivity</b>	Ethernet 10/100/1000 Base-T, High-speed USB 3.0, Wi-Fi 802.11n and Wi-Fi Direct with optional Wi-Fi Kit (concurrent wired and wireless connections supported), NFC Tap-to-Pair	
<b>Controller Features</b>	Configuration Cloning, Xerox Extensible Interface Platform®, Xerox App Gallery, Xerox® Standard Accounting, Network Accounting Enabled, Role Based Permissions, Convenience Authentication Enabled, Online Support (accessed from the user interface and print driver)	
<b>User Interface Languages</b>	English, French, Italian, German, Spanish, Brazilian Portuguese, Russian, Dutch, Swedish, Danish, Finnish, Norwegian, Greek, Turkish, Polish, Czech, Hungarian, Romanian, Catalan, Ukrainian, Croatian	
<b>Device Specifications</b>		
<b>Electrical Requirements</b>		
<b>North America</b>	Voltage: 110-127V -10% / +6% Frequency: 50/60 Hz +/-3%, 12A	
<b>Europe and Other Geographies</b>	Voltage: 220-240V +/- 10% Frequency: 50 Hz +/-3%, 8A	
<b>Power Consumption</b>		
<b>Continuous Printing<sup>4</sup></b>	730 watts or less	
<b>Ready / Standby Mode<sup>4</sup></b>	74 watts or less	
<b>Energy Saver / Sleep Mode<sup>4</sup></b>	.9 watts or less	
<b>Operating Environment</b>		
<b>Required Temperature Range (Storage)</b>	32° to 95° F (0° to 35° C)	
<b>Required Temperature Range (Operating)</b>	50° to 90° F (10° to 32° C)	
<b>Required Relative Humidity</b>	15% to 85%	

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<b>Sound Power Levels</b> Operating Standby	7.17 B(A) or less 4.9 B(A) or less			
<b>Sound Pressure Levels</b> Operating Standby	56.2 dB(A) or less 33.6 dB(A) or less			
<b>Boot Time (from Off to UI Ready)</b>	As fast as 52 seconds			
<b>Warm-up Time (from Sleep to UI Ready)</b>	As fast as 11 seconds			
<b>Dimensions and Weight (Unpackaged)</b>	<b>Width</b>	<b>Depth</b>	<b>Height</b>	<b>Weight</b>
VersaLink C500/N	16.9 in. / 427.4 mm	18.4 in. / 465.5 mm	17.5 in. / 443.4 mm	61 lb. / 27.6 kg
VersaLink C500/DN	16.9 in. / 427.4 mm	18.4 in. / 465.5 mm	17.5 in. / 443.4 mm	61 lb. / 27.6 kg
550-sheet Paper Tray	16.5 in. / 420 mm	18.3 in. / 464.5 mm	4.8 in. / 123 mm	4.1 lb. / 6.6 kg
High Capacity Feeder	28.5 in. / 724.2 mm	30.4 in. / 772.1 mm	18.1 in. / 459 mm	43.4 lb. / 19.7 kg
Stand	28.5 in. / 724.2 mm	30.4 in. / 772.1 mm	13.2 in. / 336 mm	37 lb. / 16.6 kg
Caster Base	28.5 in. / 724.2 mm	30.4 in. / 772.1 mm	3.5 in. / 90 mm	18.7 lb. / 8.5 kg
<b>Dimensions and Weight (Packaged)</b>	<b>Width</b>	<b>Depth</b>	<b>Height</b>	<b>Weight</b>
VersaLink C500/N	22.8 in. / 580 mm	25 in. / 634 mm	23.9 in. / 607 mm	75 lb. / 34 kg
VersaLink C500/DN	22.8 in. / 580 mm	25 in. / 634 mm	23.9 in. / 607 mm	75 lb. / 34 kg
550-sheet Paper Tray	21.1 in. / 535 mm	23 in. / 584 mm	9.8 in. / 248 mm	18.7 lb. / 8.5 kg
High Capacity Feeder	22.4 in. / 568 mm	26.1 in. / 663 mm	28 in. / 711 mm	83.8 lb. / 38 kg
Stand	23 in. / 584 mm	24.8 in. / 629 mm	23.5 in. / 597 mm	57.3 lb. / 28 kg
Caster Base	23 in. / 585 mm	24.4 in. / 619 mm	13 in. / 330 mm	39.7 lb. / 18 kg
<b>Certifications</b>				
	To view the latest list of certifications, go to <a href="http://www.xerox.com/OfficeCertifications">www.xerox.com/OfficeCertifications</a> .			
<b>Print</b>				
<b>First-print-out Time</b>	As fast as 10 seconds color / 8.5 seconds black-and-white			
<b>Print Resolution</b>	Up to 1200 x 2400 dpi			
<b>Page Description Languages</b>	PCL® 5e, 6 PDF XPS TIFF JPEG HP-GL Adobe® PostScript® 3™			
<b>Maximum Print Area</b>	4 mm from edge of paper			

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<b>Print Features</b>	<ul style="list-style-type: none"> <li>Application Defaults</li> <li>Banner Pages Enable / Disable</li> <li>Bi-directional Real-time Status</li> <li>Booklet Layout</li> <li>Color Adjustments (lightness, contrast, saturation, color balance)</li> <li>Color Correction</li> <li>Draft Mode</li> <li>Fit to new paper size</li> <li>Job Identification (Print ID or Banner, Print ID in margins on first page only or all pages)</li> <li>Job Monitoring (Client or Local User Interface)</li> <li>N-up Page Layout (up to 16 pages per sheet)</li> <li>Paper Selection by Attribute</li> <li>Personal Print</li> <li>Print Around Enable / Disable</li> <li>Print from USB</li> <li>Run Black</li> <li>Sample Set</li> <li>Saved Job</li> <li>Scaling</li> <li>Secure Print</li> <li>Skip Blank Pages</li> <li>Special Pages (exception page programming: covers, inserts, exceptions pages)</li> <li>Store and Recall Driver Settings</li> <li>Stored Jobs Deletion</li> <li>Two-sided Printing (as default – DN configuration)</li> <li>Watermark (predefined and custom)</li> <li>Xerox® Earth Smart Driver Settings</li> </ul>
<b>Print from USB</b>	<ul style="list-style-type: none"> <li>Allows walk-up printing from Type A USB port</li> <li>Supports direct printing from computer via Type B USB port</li> <li>Supported file formats: PDF, JPEG, TIFF, XPS, PDF/A</li> </ul>
<b>Operating Systems</b>	<ul style="list-style-type: none"> <li>Windows® 7, 8, 8.1, 10</li> <li>Windows Server 2008 SP2, Server 2008 R2 SP1, Server 2012, Server 2012 R2, Server 2016</li> <li>macOS® 10.11, 10.12, 10.13</li> <li>Citrix®</li> <li>Redhat® Enterprise Linux®</li> <li>Fedora Core</li> <li>IBM® AIX®</li> <li>HP-UX®</li> <li>Oracle® Solaris</li> <li>SUSE®</li> <li>SAP®</li> </ul> <p>Note: For information about supported versions for the above operating systems, please visit our Drivers &amp; Downloads page and specify your device at <a href="http://www.support.xerox.com">www.support.xerox.com</a>.</p>
<b>Fonts</b>	<ul style="list-style-type: none"> <li>PostScript fonts: 136</li> <li>PCL fonts: 83</li> </ul>
<b>Xerox® Mobile Express Driver®</b>	<p>Makes it easy for mobile users to find, use and manage Xerox® and non-Xerox® devices in every new location. Plug into a new network, and Mobile Express Driver automatically discovers available printers and provides status and capability information. Save a list of “favorite” printers for each location, store application print settings for use on any printer in any network, and greatly reduce mobile support calls to IT.</p>
<b>Xerox® Global Print Driver®</b>	<p>A truly universal print driver that lets IT administrators install, upgrade and manage Xerox® and non-Xerox® devices from a single driver. It provides a consistent, easy-to-use interface for end-users, reducing the number of support calls, and simplifying print services management.</p>
<b>Xerox® Pull Print Driver</b>	<p>Makes it easy for IT managers to qualify, deploy and manage all print devices using a single driver in a Pull Print environment. Uses a single queue and single driver. The Xerox® Pull Print Driver extends convenience across a broad range of printing assets. IT administrators no longer need to manage and configure multiple drivers. Used in conjunction with Equitrac Office®, Ysoft® SafeQ®, Pharos® and others.</p>

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Mobile Solutions and Mobile Device Apps	
<b>Apple® AirPrint®</b>	Print email, photos and important office documents directly from an Apple iPhone® or iPad® with no drivers to install and no cables to connect. With AirPrint, an iPhone or iPad automatically locates and connects to the AirPrint-enabled device over the office Wi-Fi network.
<b>Google Cloud Print™</b>	Google Cloud Print connects print devices to the web, enabling users to print the applications they use every day from smartphones, tablets, Chromebook™ notebook computers and any other web-connected device.
<b>@PrintByXerox</b>	@PrintByXerox is a free service that allows secure printing from any email-enabled device (computer, phone, tablet, iOS, Android™, Google® Chromebook™ and more) to a Xerox® printer or MFP using a single email address with no IT intervention. No training is needed. End-users simply send attachments to the email address, and release them at the MFP panel.
<b>Xerox® Print Service Plug-in for Android™ (Free at Google Play™ Store)</b>	The Xerox® Print Service Plug-in for Android KitKat (4.4 or greater) devices streamlines mobile printing without third-party apps or additional print drivers. You can easily print photos, Web pages and documents when your mobile device is connected to printers or multifunction printers using a wireless network. A robust print option set includes two-sided printing, stapling and secure code release. A free download is available from the Google Play™ store.
<b>Xerox® Print Management and Mobility Suite, Xerox® Print Management and Mobility Service</b>	Xerox® Print Management and Mobility Suite is a modular set of workflows designed to save customers time and money by providing effective control over their print fleet, while enabling worker productivity and mobility through a set of robust workflows. Xerox enables ultimate customer flexibility by offering these capabilities in both an on-premises server version and with a cloud based-version of this solution.
Software Solutions	
<b>Xerox® ConnectKey® Apps (Found at the Xerox® App Gallery)</b>	Increase user productivity by simplifying and shortening everyday tasks. Unlike traditional software, ConnectKey Apps do not require a dedicated server, PC or IT resource. Instead, simply download these lightweight, serverless ConnectKey Apps to the ConnectKey-enabled device.
Security	
<b>Security Features</b>	<ul style="list-style-type: none"> <li>Access Controls</li> <li>AES 256-bit Encryption</li> <li>Audit Log</li> <li>Certificate Path Validation</li> <li>Certificate Revocation List (CRL)/Status Protocol (OCSP)</li> <li>Detection of external program falsification (XCP Plug-in)</li> <li>Cisco® Identity Services Engine (ISE) Integration</li> <li>Domain Filtering</li> <li>FIPS 140-2</li> <li>Firmware Verification</li> <li>Immediate Disk Overwrite*</li> <li>IP Address Filtering</li> <li>IPsec</li> <li>Network Authentication</li> <li>Port Filtering</li> <li>Pre-installed Self-Signed Certificates</li> <li>Role Based Permissions</li> <li>Secure Print</li> <li>Security Certificate Management</li> <li>Smart Card Enablement (CAC/PIV/.NET)</li> <li>SNMPv3</li> <li>Status Protocol (OCSP)</li> <li>TLS/SSL</li> </ul> <p>*Requires HDD/Productivity Kit</p>

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Accounting	
<b>Xerox® Standard Accounting / Network Accounting (Standard)</b>	
<b>Tracking</b>	Print usage
<b>Accounting</b>	<p>Xerox® Standard Accounting Tool            Up to 1,000 User Accounts without HDD            Up to 9,999 User Accounts with HDD            Up to 500 General accounts</p> <p>Network Accounting (Job Based Accounting)            Up to 1,000 User IDs; Up to 1,000 Account IDs without HDD            Up to 60,000 User IDs; Up to 60,000 Account IDs with HDD            Up to 14,000 accounting records (transactions)</p>
<b>Features</b>	Administrator can manage the feature via the Embedded Web Server.
<b>Accounting Options – Network Accounting (Allows central server to manage all accounting)</b>	
	<ul style="list-style-type: none"> <li>• Enhanced network accounting with up to the minute data on how the system is being used</li> <li>• Comprehensive management and enterprise scale tracking and reporting of device usage</li> <li>• Numerous solutions are available through Xerox Alliance Partners. For details visit <a href="http://www.xerox.com">www.xerox.com</a></li> <li>• Security enhancements include simultaneous support for HTTP/HTTPS protocols</li> <li>• Device requests account authentication from third party server enabling larger databases of users and accounts</li> <li>• Accept Authentication Login at control panel and pass to third party Networking Account</li> </ul>
Paper Handling	
<b>Bypass Tray</b>	
<b>Capacity<sup>3</sup></b>	150 sheets
<b>Sizes</b>	Custom sizes: 3 x 5 in. to 8.5 x 14 in. / 76 x 127 mm to 216 x 356 mm
<b>Weights</b> One-sided: Two-sided:	16 lb. bond to 80 lb. cover / 60 to 220 gsm 16 lb. bond to 65 lb. cover / 60 to 176 gsm
<b>Types</b>	Bond Plain Paper Cardstock Custom Envelopes Hole Punched Labels Letterhead Lightweight Cardstock Pre-Printed Recycled
<b>Tray 1</b>	
<b>Capacity<sup>3</sup></b>	550 sheets
<b>Sizes</b>	Custom sizes: 3 x 7.5 in. to 8.5 x 14 in. / 76 x 190 mm to 216 x 356 mm
<b>Weights</b> One-sided: Two-sided:	16 lb. bond to 80 lb. cover / 60 to 220 gsm 16 lb. bond to 65 lb. cover / 60 to 176 gsm

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<b>Types</b>	Bond Plain Paper Cardstock Custom Hole Punched Labels Letterhead Lightweight Cardstock Heavyweight Cardstock Pre-Printed Recycled Envelope	
<b>Up to Four Additional Trays (Optional)</b>		
<b>Capacity<sup>3</sup></b>	550 sheets	
<b>Sizes</b>	Custom sizes: 3 x 7.5 in. to 8.5 x 14 in. / 76 x 190 mm to 216 x 356 mm	
<b>Weights</b> One-sided: Two-sided:	16 lb. bond to 80 lb. cover / 60 to 220 gsm 16 lb. bond to 65 lb. cover / 60 to 176 gsm	
<b>Types</b>	Bond Plain Paper Cardstock Custom Hole Punched Labels Letterhead Lightweight Cardstock Heavyweight Cardstock Pre-Printed Recycled	
<b>High Capacity Feeder (Optional)</b>		
<b>Capacity<sup>3</sup></b>	2,000 sheets	
<b>Sizes</b>	Letter/A4	
<b>Weights</b> One-sided: Two-sided:	16 lb. bond to 65 lb. cover / 60 to 176 gsm 16 lb. bond to 65 lb. cover / 60 to 176 gsm	
<b>Types</b>	Bond Plain Paper Hole Punched Letterhead Lightweight Cardstock Pre-Printed Recycled	
<b>Total Capacity</b>		
<b>Standard Device Capacity<sup>3</sup></b>	700 sheets	
<b>Total Device Capacity<sup>3</sup></b>	3,250 sheets	
<b>Paper Output</b>		
<b>Output Capacity<sup>3</sup></b>	500 sheets	
<b>Automatic Two-sided Printing</b>	NA	Standard
<b>Device Management</b>		
<b>Network Protocols</b>	TCP/IP: HTTP/HTTPS, Internet Printing Protocol, LPR/LPD, Raw Socket Printing/Port 9100, IPv4/IPv6, WSD LDAP Bonjour® / AirPrint™ Most protocols not in use can be disabled	

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<b>Administrative Protocols</b>	DHCP, SNMP, WINS, HTTP, HTTPS, TLS, SNTP, MDNS
<b>Xerox® CentreWare® Web Software</b>	
	<ul style="list-style-type: none"> <li>• A Web-based server application for network administrators that permits web browser-based device management from any workstation, whether running Windows or UNIX or any other operating system</li> <li>• Works with any SNMP-managed printer from any manufacturer</li> <li>• Provides help with device discovery and installations, health checks and troubleshooting, and device upgrades, as well as basic accounting and asset management</li> </ul>
<b>Xerox® Embedded Web Server – Integrated Device Web Page</b>	
<b>Device Status</b>	<ul style="list-style-type: none"> <li>• Tray status/contents</li> <li>• Consumables status</li> <li>• Billing/Usage</li> <li>• Quick Links</li> <li>• Online Support</li> </ul>
<b>Print Queue Viewing</b>	Job print queue management—view and delete
<b>Job Submission</b>	Print-ready files (PS, PCL, PDF, XPS, JPEG)
<b>Device Administration</b>	Allows simple, remote installation setting of configuration options and management of the device
<b>Browsers</b>	Microsoft® Internet Explorer® Microsoft Edge™ Mozilla™ Firefox® Apple® Safari® Google Chrome™
<b>Remote Services</b>	
<b>Xerox® Meter Assistant® Service</b>	Automates the process of collecting and submitting meter reads for tracking and billing of Xerox® device usage. Eliminates the need for time-consuming end-user involvement and ensures that meter reads are submitted to Xerox on time.
<b>Xerox® Supplies Assistant® Service</b>	Automatically orders supplies for Xerox® output devices based on actual usage, eliminating the need to manually manage supplies inventory.
<b>MaintenanceAssistant</b>	Offers a fast (and free) way to resolve potential issues and receive assistance and automate the troubleshooting/repair process. Diagnostic data is sent to Xerox, allowing for problems to be solved faster with increased uptime.
<b>What's In The Box</b>	
	VersaLink C500 Color Printer Starter Capacity Print Cartridge: One of each (Cyan, Magenta, Yellow: 2,400 print capacity <sup>5</sup> , Black: 5,000 print capacity <sup>5</sup> Software and Documentation CD (Safety, Regulatory, Recycling and Disposal Guides, Print Drivers, and Warranty Statement) Installation Guide Quick Use Guides Power cord

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Supplies and Accessories	Quantity	Part Number
<b>Supplies</b>		
<b>Standard Capacity Print Cartridges</b>	Black: 5,000 standard pages <sup>5</sup> Cyan: 2,400 standard pages <sup>5</sup> Magenta: 2,400 standard pages <sup>5</sup> Yellow: 2,400 standard pages <sup>5</sup>	106R03862 106R03859 106R03860 106R03861
<b>High Capacity Print Cartridges</b>	Black 12,100 standard pages <sup>5</sup> Cyan: 5,200 standard pages <sup>5</sup> Magenta: 5,200 standard pages <sup>5</sup> Yellow: 5,200 standard pages <sup>5</sup>	106R03869 106R03863 106R03864 106R03865
<b>Extra High Capacity Print Cartridges</b>	Cyan: 9,000 standard pages <sup>6</sup> Magenta: 9,000 standard pages <sup>6</sup> Yellow: 9,000 standard pages <sup>6</sup>	106R03866 106R03867 106R03868
<b>Routine Maintenance Items</b>		
<b>Drum Cartridges</b>	Cyan: 40,000 pages <sup>6</sup> Magenta: 40,000 pages <sup>6</sup> Yellow: 40,000 pages <sup>6</sup> Black: 40,000 pages <sup>6</sup>	108R01481 108R01482 108R01483 108R01484
<b>Waste Cartridge</b>	30,000 pages <sup>6</sup>	108R01416
<b>Accessories</b>		
<b>550-sheet Feeder</b>		097S04949
<b>2,000-sheet High Capacity Feeder (includes Stand/Caster Base)</b>		097S04948
<b>Cabinet (includes Stand/Caster Base)</b>		097S04955
<b>Stand / Caster Base</b>		097S04954
<b>Productivity Kit with 320 GB HDD</b>		497K18360
<b>Wireless Network Adapter (Wi-Fi Kit)</b>		497K16750
<b>External Card Reader / RFID Kit</b>		497K18380

<sup>1</sup> Maximum volume capacity expected in any one month. Not expected to be sustained on a regular basis.

<sup>2</sup> Expected regular monthly throughput.

<sup>3</sup> Paper capacities are based on 20 lb. / 75 gsm stock; capacities will vary with different weight stocks.

<sup>4</sup> Power states defined per ENERGY STAR® Program requirements for Imaging Equipment.

<sup>5</sup> Average standard pages. Declared Yield in accordance with ISO/IEC19798. Yield will vary based on image, area coverage and print mode.

<sup>6</sup> Approximate pages. Declared yield will vary depending on job run length, media size/orientation and machine speed. For more information visit: <http://www.office.xerox.com/latest/SUPGL-01.pdf>.

Return spent imaging supplies through the Xerox Green World Alliance collection/reuse/recycling program. For more information, visit [www.xerox.com/about-xerox/recycling](http://www.xerox.com/about-xerox/recycling).

For more information, visit us at [www.xerox.com/office](http://www.xerox.com/office)

Configurations vary by geography.

